

Flood Ministries Donation Policy

Dear Community Supporter,

Flood thanks you for your generosity in choosing our organization to support through your donations. Our ability to accept donations may vary based on the size, quantity, and/or condition of the item(s). Please review the following guidelines for donated items:

Items Accepted:

- New or gently used furniture
 - Tables, Chairs, Couches, Bedframes, Mattresses, Box Springs, Dressers
- New or gently used appliances
 - Refrigerators, Stoves, Microwaves, Toasters, Washers, Dryers
- New or gently used household essentials
 - Plates, Bowls, Cups, Silverware, Can Openers, Towels, Bedding, Cleaning Supplies
- New or gently used apparel
 - Season-appropriate Clothing, Undergarments, Socks, and Shoes
- Hygiene Products / Toiletries
 - Shampoo, Conditioner, Body Wash, Toothbrushes, Toothpaste, Feminine Products, Nail Clippers, Brushes, Combs, Body Wipes, Deodorant

It is always difficult to turn away items, but we **cannot accept** donations with the following conditions:

- Heavy staining
- Pet damage
- Bedbugs
- Rust and/or dirt buildup
- Excessive wear and tear
- Missing parts
- Smoke odor

Donation pickups take place on Fridays and are on a first-come, first-serve scheduling basis. If you would like to schedule a donation, please follow these steps:

1. Email a donation request to our Community Outreach Manager at kari@floodbako.com.
 - Include an exact list and photos of the items you would like to donate (please keep in mind, no additional items will be accepted at the time of pickup).
2. Confirm that the date and time offered for pickup work for your schedule.
 - Please provide a full address and phone number, as well as any gate codes applicable, so that our team can find your location.

A donation receipt will be mailed to you in the week following your donation. Thank you again for your giving spirit; we are stronger together!

With Appreciation,

Flood Ministries